Credit card skimmer targets virtual conference platform

blog.malwarebytes.com/malwarebytes-news/2020/10/credit-card-skimmer-targets-virtual-conference-platform/

Threat Intelligence Team October 8, 2020



Update: PlayBack Now has reached back to us and confirmed that they have identified and removed the malicious code from non active sites that were in the process of being archived or being moved to a new platform.

They also stated that PlaybackNow does not store user data or credit card information but that extra security and additional monitoring was put in place to prevent a credit card skimmer attack from copying and transmitting credit card data entered into unauthorized individuals/entities.

Additionally, the malicious domain playbacknows[.]com has been taken down.

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We've seen many security incidents affecting different websites simultaneously because they were loading the same tampered piece of code. In many instances, this is due to what we call a supply-chain attack, where a threat actor targets one company that acts as an intermediary to others.

In today's case, the targeted websites all reside on the same server and sell video content from various conferences and conventions. The host control panel belongs to <u>Playback Now</u>, a company that provides its customers with an array of services to capture and deliver recorded material into an online conference experience.

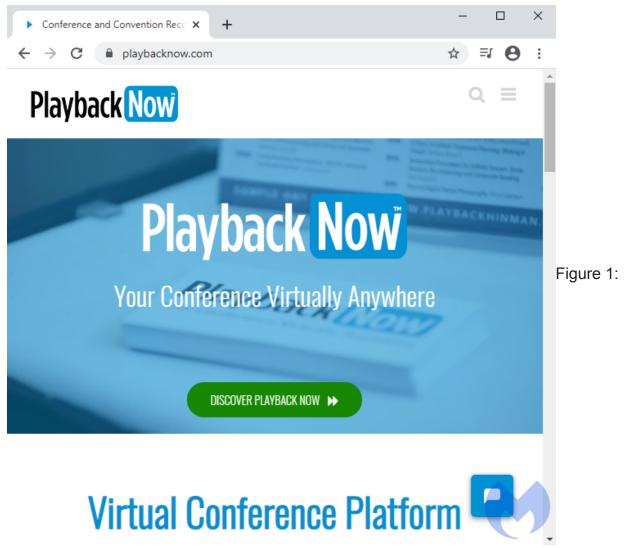
Criminals decided to impersonate Playback Now by registering a malicious domain lexically close to their official website that could be used to discreetly serve a credit card skimmer as well as collect stolen data.

Their next move was to inject a malicious reference to this skimmer code into dozens of Magento sites hosted on the same IP address belonging to Playback Now. As a result, the financial details from customers shopping for conference material are now at risk.

Online conference sites compromised with Inter skimming kit

Playback Now provides organizations with an easy way to seamlessly convert an event into an online virtual experience. Conferences and seminars can be delivered via live streaming, on demand, or a hybrid of the two.

Their offering of a virtual conference expo hall seems like a timely solution during the pandemic for organizers and exhibitors to connect with customers just like at an in-person event.



Legitimate PlayBack Now website

Businesses or organizations that want to join the experience can get a dedicated website from where they will serve and promote their content. Take the following website built for the Association of Healthcare Internal auditors.

Once users have registered and purchased one of the packages, they can access recorded sessions online or save them onto a flash drive.

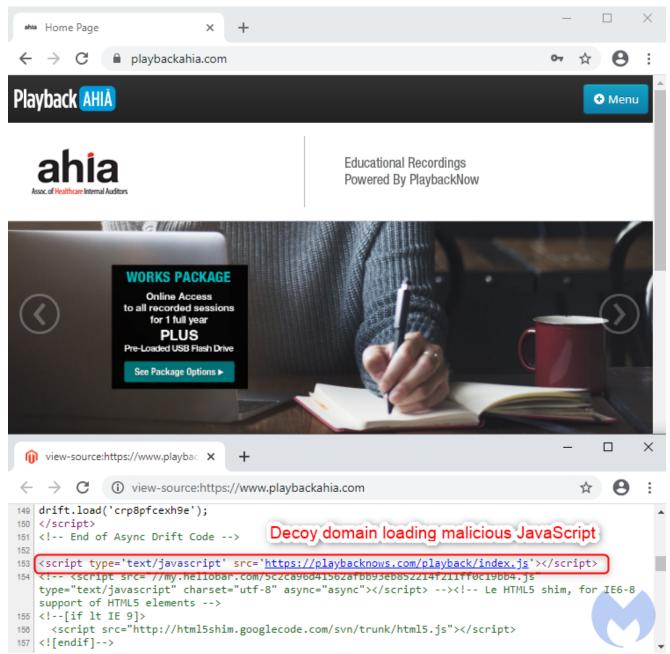


Figure 2: A Playback Now customer site that has been compromised

A closer look at the website's source code reveals an external reference to a JavaScript file. It would be easy to overlook, thinking it is served from the legitimate Playback Now website (playbacknow.com), but there is an extra 's' in that domain name (playbacknows[.]com) that gives it away.

That domain was registered only a couple of weeks ago and its home page is void of any content.

Domain name: playbacknows.com

Creation Date: 2020-09-21T20:22:10.00Z

Registrar: NAMECHEAP INC

Registrant Name: WhoisGuard Protected Registrant Street: P.O. Box 0823-03411

Registrant City: Panama

In total, we detected the reference to this domain in over 40 websites belonging to different organizations (see the IOCs section of this blogpost).

This JavaScript is a skimmer that has been lightly obfuscated and contains a certain number of strings that are a common marking for the Inter skimming kit.

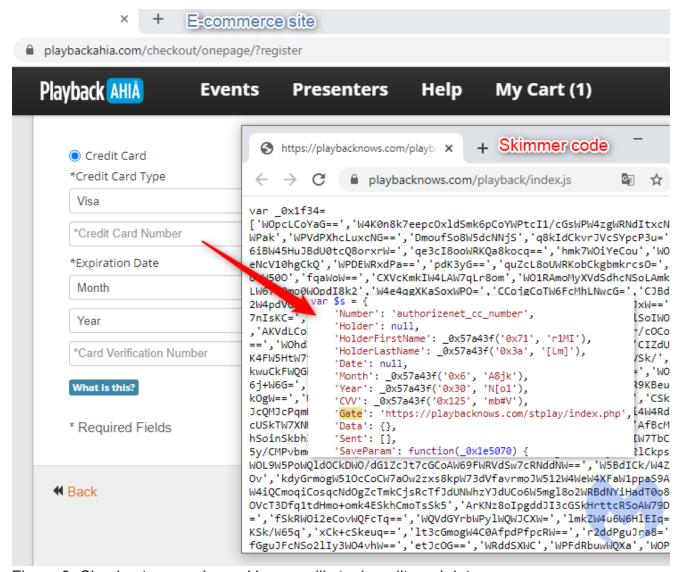


Figure 3: Checkout page where skimmer will steal credit card data
When someone purchases a course or conference recording, their personal and credit card
data will be leaked to criminals via the same malicious domain housing the skimmer.

Breach possibly related to Magento 1.x exploit

All affected Playback Now customer sites are running on the same IP address at 209.126.18.3. Using VirusTotal Graph we can see an interesting connection with <u>a piece of malware</u> we previously <u>documented</u>.

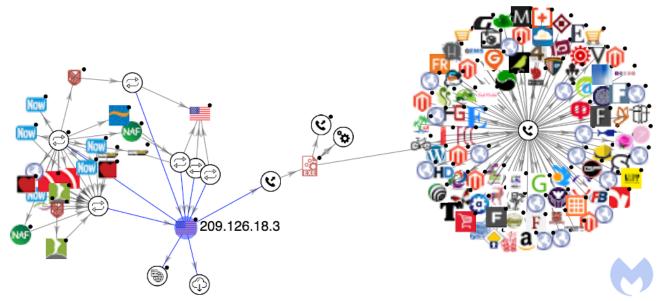


Figure 4: VirusTotal graph showing a connection between malware and hosting server This GoLang sample attempts to bruteforce access into a variety of Content Management Systems. If successful, attackers could use the gained credentials to inject malicious code into e-commerce sites.

This connection was interesting but lost some value when we looked at the submission date for this sample to VirusTotal. It's quite likely that the server was pinged just like many others, but it's unclear whether it would have resulted in a breach, even at a later date.

Based on an analysis of the compromised Playback Now related sites, we found they were running a vulnerable version of the Magento CMS, namely version 1.x. Following the release of an exploitation tool, a wave of attacks was recently observed, compromising over two thousand sites.

Given the timeline, this incident could have been leveraging the same exploit and be carried out by the same or perhaps a different group.

The official website playbacknow.com is hosted on 209.126.18.3 as well, but it does not appear to be compromised. One thing to note though is that it is <u>running a different CMS</u>, namely WordPress version 5.4.

We contacted Playback Now to report this breach. In the meantime, <u>Malwarebytes Browser</u> <u>Guard</u> detects and blocks the fraudulent skimmer domain.

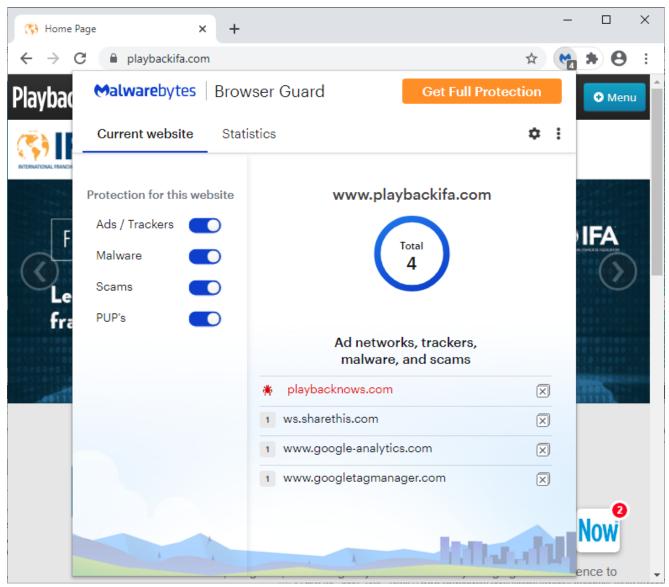


Figure 5: Malwarebytes Browser Guard blocking this attack

Indicators of Compromise (IOCs)

Skimmer

playbacknows[.]com/playback/index.js

Compromised sites

Website	Organization
playbacknar[.]com	National Association of Realtors
naraei[.]playbacknow[.]com	National Association of Realtors
nais[.]playbacknow[.]com	National Association of Independent Schools
nasmm[.]playbacknow[.]com	National Association of Senior Move Managers

tripleplay[.]playbacknow[.]com	Triple Play
digitaldealer[.]playbacknow[.]com	Digital Dealer
playbackaaj[.]com	American Association for Justice
playbackacp[.]com	American College of Physicians
playbacksmilesource[.]com	Smile Source
playbackc21[.]com	Century 21 University
playbackada[.]com	American Diabetes Association
playbacknailba[.]com	NAILBA
playbackswana[.]com	SWANA
playbacknaspa[.]com	NASPA
playbackaupresses[.]com	Association of University Presses
playbacknacba[.]com	NACBA
playbackaca[.]com	ACA International
playbacknala[.]com	NALA Paralegal Association
playbacknatp[.]com	National Association of Tax Professionals
iplayback[.]com	_
playbackcore[.]com	_
playbackndsc[.]com	National Down Syndrome Congress
playbackaata[.]com	American Art Therapy Association
playbacksnrs[.]com	Southern Nursing Research Society
playbackssp[.]com	Society for Scholarly Publishing
playbackcaregiving[.]com	Caregiving
playbackcas[.]com	Casualty Actuarial Society
playbackmpc[.]com	Midwest Podiatry Conference
playbackhinman[.]com	Hinman Dental
playbacknetworker[.]com	Psychotherapy Networker

playbacknara[.]com	National Association for Regulatory Administration
aspcvirtualsummit[.]org	American Society for Preventive Cardiology
playbackfgs[.]com	National Genealogy Society
playbackifa[.]com	International Franchise Association
playbackashe[.]com	Association for the Study of Higher Education
playbackippfa[.]com	IPPFA
playbackahri[.]com	Air Conditioning Heating Refrigeration Institute
playbackaonl[.]com	American Organization for Nursing Leadership
playbackngs[.]com	National Genealogy Society
playbackrlc[.]com	Restaurant Law Center
playbackahia[.]com	Association of Healthcare Internal Auditors
playbacknacac[.]com	National Association for College Admission Counseling

Server hosting compromised sites

209.126.18.3