

Security Notification – USB Removable Media Provided With Conext Combox and Conext Battery Monitor | Schneider Electric

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Schneider Electric Security Notification

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24 August 2018

Overview

Schneider Electric is aware that USB removable media shipped with the Conext Combox and Conext Battery Monitor products may have been exposed to malware during manufacturing at a third-party supplier's facility.

Affected Product(s)

- USB media shipped with Conext Combox (sku 865-1058), all versions
- USB media shipped with Conext Battery Monitor (sku 865-1060-01), all versions

Details

Schneider Electric has determined that some USB removable media shipped with the Conext Combox and Conext Battery Monitor products were contaminated with malware during manufacturing by one of our suppliers. Schneider Electric has confirmed that the malware should be detected and blocked by all major anti-malware programs. Out of caution, Schneider Electric recommends that these USB removable media are not used.

These USB removable media contain user documentation and non-essential software utilities. They do not contain any operational software and are not required for the installation, commissioning, or operation of the products mentioned above. This issue has no impact on the operation or security of the Conext Combox or Conext Battery Monitor products.

Remediation

Users are strongly encouraged to securely discard any USB removable media provided with these products. The documentation and software utilities contained on the USB removable media can be downloaded from Schneider Electric's web site by following the links below:

- Conext Combox
 - [General Information](#)

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Security Notification – USB Removable Media Provided With Conext Combox and Conext Battery Monitor This document is current but may reference obsolete products.

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Files

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SESN-2018-236-01 Conext USB Malware.pdf	

Related products

Product Ranges:

- Conext Battery Monitor
- Conext ComBox communication device

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