

# Elastic users protected from SUDDENICON's supply chain attack

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## Key takeaways

- Elastic users are protected from supply chain attacks targeting the 3CX users
- How the execution flow operates is actively being investigated by Elastic Security Labs and other research teams
- Irrespective of the anti-malware technology you are using, shellcode and process injection alerts for 3CX should not be added to exception lists

## Preamble

On March 29, 2023, CrowdStrike reported a potential supply-chain compromise affecting 3CX VOIP softphone users [as detailed in a Reddit post](#). Elastic Security Labs continues to monitor telemetry for evidence of threat activity and will provide updates as more evidence becomes available. The earliest period of potentially malicious activity is currently understood to be on or around March 22, 2023 [as reported by Todyl](#).

[3CX](#) [states](#) it is used by over 600,000 companies and over 12,000,000 users, so Elastic Security Labs is releasing a triage analysis to assist 3CX customers in the initial detection of SUDDENICON, with follow-on malware and intrusion analysis to be released at a later date.

In this informational update, Elastic Security Labs provides the following: - Potential malicious domains associated with malware activity - File hashes for 3CX Windows and MacOS clients which may be impacted - Elastic queries and prebuilt protections which may be relevant to this activity - YARA rules to identify the SUDDENICON malware

## SUDDENICON triage analysis

The 3CXDesktopApp [installer MSI](#) appears to contain malicious code which waits seven days post-installation before downloading additional files from [GitHub](#) and communicating with malicious command-and-control domains. The client application writes `ffmpeg.dll` and `d3dcompiler_47.dll` to disk, the latter of which contains a payload we refer to as SUDDENICON. Both libraries in our sampling appear to have been backdoored. It should be noted that `ffmpeg.dll` and `d3dcompiler_47.dll` are both legitimate file names and rules should not be created on them alone.

```

00007FF98D12DF63 45:31C9  x0r  r3d,r3d
00007FF98D12DF64 FF55 048E2400  c31 qword ptr ds:[4dcreator1ew]
00007FF98D12DF6C 48:83F8 FF  cmp  rax,FFFFFFFFFFFFFFF
00007FF98D12DF70 0F84 A7020000  je  ffmpeg.7FF98D12E21D rax:L"d3dcompiler_47.dll"
00007FF98D12DF76 48:89C7  mov  r14,rax rax:L"d3dcompiler_47.dll"
00007FF98D12DF79 45:31F6  xor  r14d,r14d rax:L"C:\Users\User\AppData\Local\Programs\3CXDesktopApp\ap
00007FF98D12DF7C 48:89C1  mov  rax,rax
00007FF98D12DF7F 31D2  xor  edx,edx
00007FF98D12DF81 FF15 D93E2400  831 qword ptr ds:[&getfilesizes]
00007FF98D12DF87 89C1  mov  ebx,eax
00007FF98D12DF89 89C1  mov  ecx,eax
00007FF98D12DF8B EB 44970800  jmp  ffmpeg.7FF98D1876D4 rax:L"d3dcompiler_47.dll"
00007FF98D12DF90 48:89C3  mov  r3x,rax
00007FF98D12DF93 45:1424 20 00000000  mov  qword ptr ss:[sp+20],0 rax:L"C:\Users\User\AppData\Local\Programs\3CXDesktopApp\ap
00007FF98D12DF9C 4C:807C24 4C  lea  r15,qword ptr ss:[sp+4C] rax:L"d3dcompiler_47.dll"
00007FF98D12DFA1 48:89C2  mov  rdx,rax
00007FF98D12DFA4 48:89C1  mov  r15,r15
00007FF98D12DFA7 41:89E8  mov  r15,r15
00007FF98D12DFAA 4D:89F9  mov  r9,r15
00007FF98D12DFAD FF15 05402400  c31 qword ptr ds:[&readfiles]
00007FF98D12DFB3 41:833F 00  cmp  dword ptr ds[41],1

```

ffmpeg.dll referencing the d3dcompiler\_47.dll file

The `ffmpeg.dll` binary extracts SUDDENICON from `d3dcompiler_47.dll` by seeking the FEEDFACE byte sequence and decrypting using a static RC4 key ( `3jB(2bsG#@c7` ). The resulting payload is then loaded in memory as the second-stage payload. A shellcode stub prepended to the payload used to map it into memory shares similarities with APPLEJEUS loader stubs, which have been [associated with DPRK](#). Upon successfully executing, this shellcode stub writes a new file ( `manifest` ) to disk with a timestamp 7 days in the future, used to implement a timer after which the malware connects to the C2 infrastructure.

```

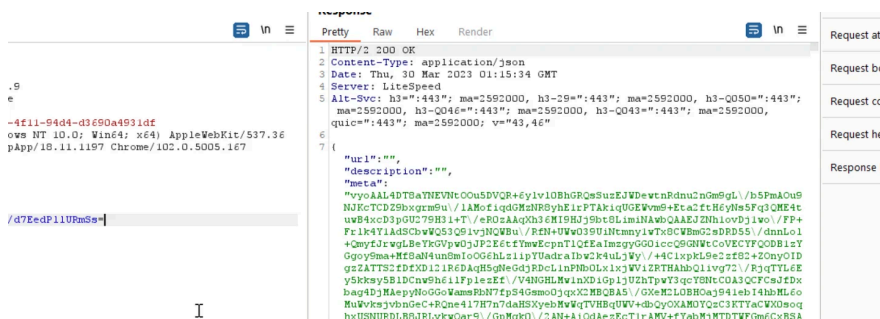
00007FF98D12E029 31C0  x0r  eax,eax
00007FF98D12E02B 41:807C00 FD FE  cmp  byte ptr ds:[rs+rax-3],FE
00007FF98D12E031 75 17  jne  ffmpeg.7FF98D12E04A
00007FF98D12E033 41:807C00 FE ED  cmp  byte ptr ds:[rs+rax-2],ED
00007FF98D12E039 75 0F  jne  ffmpeg.7FF98D12E04A
00007FF98D12E03B 41:807C00 FF FA  cmp  byte ptr ds:[rs+rax-1],FA
00007FF98D12E041 75 07  jne  ffmpeg.7FF98D12E04A
00007FF98D12E043 41:803C00 CE  cmp  byte ptr ds:[rs+rax],CE
00007FF98D12E048 74 0D  je   ffmpeg.7FF98D12E057
00007FF98D12E04A 48:89C1  mov  rax,rax

```

ffmpeg.dll loading the d3dcompiler\_47.dll file

C2 domains are retrieved by downloading and base64-decoding the trailing bytes appended to icon files staged in the [IconStorages Github repository](#) (this repository has been removed by Github). This repo was created by GitHub ID

120072117 on December 8, 2022, and most recently updated on March 16, 2023. After initially connecting to an active C2 server, the malware performs a POST containing a machine identifier. It then downloads and decrypts a new executable.



SUDDENICON downloading a new executable

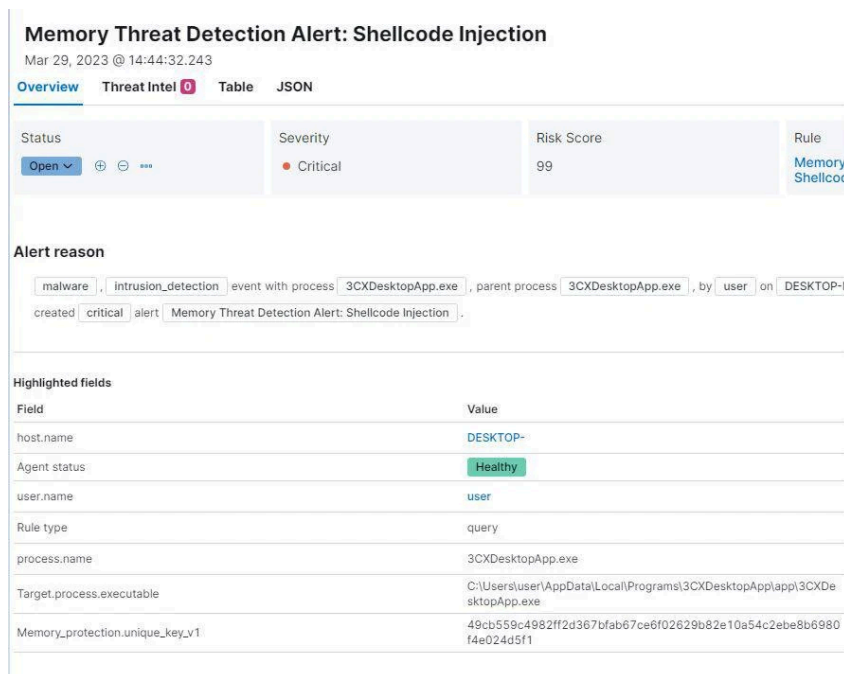
Initial analysis of the new executable appears to be an information stealer. We'll release an update once the analysis has been completed.

The CEO of 3CX has [recommended uninstalling the software](#); a small number of [community forum](#) posts outline how security tooling is reacting to potential malware behaviors, and [CrowdStrike](#) and [SentinelOne](#) have published initial information. It appears likely that the threat was able to introduce adversary-created malicious software via update channels, overwriting otherwise benign components of the 3CXDesktopApp. Users may accidentally self-infect, as well.

## Detection logic

## Prevention

- Memory Threat Detection Alert: Shellcode injection
- [Windows.Trojan.Suddenicon](#)



Memory Threat Detection Alert: Shellcode injection

## Hunting queries

The events for both KQL and EQL are provided with the Elastic Agent using the Elastic Defend integration. Hunting queries could return high signals or false positives. These queries are used to identify potentially suspicious behavior, but an investigation is required to validate the findings.

## KQL queries

The following KQL query can be used to identify 3CX-signed software performing name resolution of raw.githubusercontent.com, where malicious applications related to this threat have been staged:

```
process.name : "3CXDesktopApp.exe" and dns.question.name : "raw.githubusercontent.com"
```

The following KQL query can be used to identify several host-based indicators of this activity:

```
dll.hash.sha256 : "7986bbaee8940da11ce089383521ab420c443ab7b15ed42aed91fd31ce833896" or dll.hash.sha256 : "c485674ee63ec8d4e8fde9800788175a8b02d3f9416d0e763360fff7f8eb4e02"
```

## EQL queries

Using the Timeline section of the Security Solution in Kibana under the "Correlation" tab, you can use the below EQL queries to hunt for similar behaviors.

The following EQL query can be used to profile 3CX software and child software:

```
any where process.code_signature.subject_name == "3CX Ltd" or process.parent.code_signature.subject_name == "3CX Ltd"
```

The following EQL query can be used to identify 3CX-signed software performing name resolution of raw.githubusercontent.com, where malicious applications related to this threat have been staged:

```
network where process.code_signature.subject_name == "3CX Ltd" and dns.question.name == "raw.githubusercontent.com"
```

The following EQL query can be used to identify files written by the 3CXDesktopApp client:

```
file where event.type == "creation" and (host.os.type == "windows" and file.path : "*/Users/*\\AppData\\Local\\Programs\\3CXDesktopApp\\app\\*" and file.name : ("manifest")) or (host.os.type == "macos" and file.path : "*/Library/Application Support/3CX Desktop App/" and file.name : ("UpdateAgent", ".main_storage", ".session-lock"))
```

The following EQL query can be used to identify several host-based indicators of this activity:

```
sequence by host.name, process.entity_id[process where process.code_signature.subject_name:"3CX Ltd"] [library where dll.hash.sha256:"c485674ee63ec8d4e8fde9800788175a8b02d3f9416d0e763360fff7f8eb4e02", "7986bbaee8940da11ce089383521ab420c443ab7b15ed42a [network where dns.question.name:"raw.githubusercontent.com"]]
```

The following EQL query can be used to identify this activity if the DLL is updated:

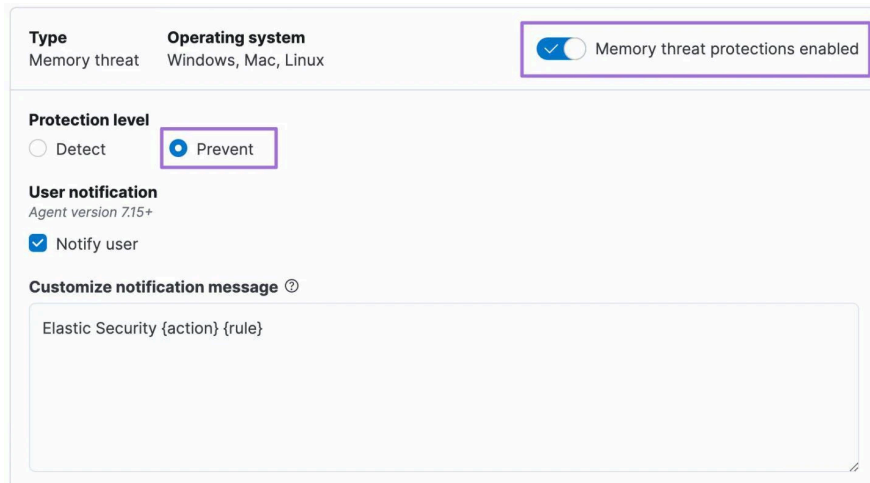
```
library where process.code_signature.subject_name : "3CX Ltd" and not dll.code_signature.trusted == true and not startswith~(dll.name, process.name) and /* DLL loaded from the process.executable directory */ endswith~(substring(dll.path, 0, length(dll.path) - (length(dll.name) + 1)), substring(process.executable, 0, length(process.executable) - (length(process.name) + 1)))
```

## YARA

Elastic Security Labs has released [two YARA signatures](#) for the malicious shellcode, which we refer to as SUDDENICON.

## Defensive recommendations

Elastic Endgame and Elastic Endpoint customers with shellcode protections enabled in prevention mode blocked the execution of SUDDENICON, though any compromised client software may need to be removed. Due to the delayed shellcode retrieval and injection, 3CXDesktopApp users may not see alerts until the sleep interval passes (approximately 7 days). Customers who are using shellcode protections in detect-only mode should enable prevention to mitigate the risk of infection. Do not create exceptions for these alerts.



Enabling the Memory threat protection feature in Prevent mode

## References

The following were referenced throughout the above research: -

- [https://www.reddit.com/r/crowdstrike/comments/125r3uu/20230329\\_situational\\_awareness\\_crowdstrike/](https://www.reddit.com/r/crowdstrike/comments/125r3uu/20230329_situational_awareness_crowdstrike/) -
- <https://www.sentinelone.com/blog/smoothoperator-ongoing-campaign-trojanizes-3cx-software-in-software-supply-chain-attack/> -
- <https://www.todt.com/blog/post/threat-advisory-3cx-softphone-telephony-campaign>

## Indicators

### Potentially malicious domains

Bold domains indicate that they were observed in our analysis.

- akamaicontainer[.]com
- akamaitechcloudservices[.]com
- azuredeploystore[.]com
- azureonlinecloud[.]com
- azureonlinestorage[.]com
- dunamistrd[.]com
- glcloudservice[.]com
- journalide[.]org
- msedgepackageinfo[.]com
- msstorageazure[.]com
- msstorageboxes[.]com
- officeaddons[.]com
- officestoragebox[.]com
- pbxcloudservices[.]com
- pbxphonenetwork[.]com
- pbxsources[.]com
- qwepoi123098[.]com
- sbmsa[.]wiki
- sourceslabs[.]com
- visualstudiofactory[.]com
- zacharryblogs[.]com

### Potentially impacted 3CXDesktopApp versions and hashes:

Client hash: `dde03348075512796241389dfea5560c20a3d2a2eac95c894e7bbed5e85a0acc` OS: Windows Installer hash: `aa124a4b4df12b34e74ee7f6c683b2ebec4ce9a8edcf9be345823b4fdc5d868` Installer filename: `3cxdesktopapp-18.12.407.msi`

Client hash: `fad482ded2e25ce9e1dd3d3ecc3227af714bdfbbde04347dbc1b21d6a3670405` OS: Windows Installer hash: `59e1edf4d82fae4978e97512b0331b7eb21dd4b838b850ba46794d9c7a2c0983` Installer filename: `3cxdesktopapp-18.12.416.msi`

Client hash: 92005051ae314d61074ed94a52e76b1c3e21e7f0e8c1d1fdd497a006ce45fa61 OS: macOS Installer hash:  
5407cda7d3a75e7b1e030b1f33337a56f293578ffa8b3ae19c671051ed314290 Installer filename: 3CXDesktopApp-  
18.11.1213.dmg

Client hash: b86c695822013483fa4e2dfdf712c5ee777d7b99cbad8c2fa2274b133481eadb OS: macOS Installer hash:  
e6bbc33815b9f20b0cf832d7401dd893fbc467c800728b5891336706da0dbcec Installer filename: 3cxdesktopapp-latest.dmg

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Source: <https://www.elastic.co/security-labs/elastic-users-protected-from-suddenicon-supply-chain-attack>