



C/O ID Experts
P.O. Box 1907
Suwanee, GA 30024

<<FirstName>> <<LastName>>
<<Address1>><<Address2>>
<<City>>, <<State>> <<Zip Code>>

June 17, 2020

Notice of Data Breach

Name,

On behalf of Cognizant Technology Solutions, I am writing to inform you about a recent incident that involved personal information relating to you. We regret that this incident occurred and take the security of personal information seriously.

WHAT HAPPENED. We recently discovered that Cognizant was the victim of a ransomware attack carried out by international cyber criminals through which personal information relating to you was impacted. On April 20, 2020, Cognizant learned that the attackers staged and likely exfiltrated a limited amount of data from Cognizant's systems. Based on our investigation, we understand that this activity occurred between April 9 and 11.

WHAT INFORMATION WAS INVOLVED. We have determined that the personal information involved in this incident included your name and one or more of: your Social Security number and/or other tax identification number, financial account information, driver's license information, and/or passport information.

WHAT WE ARE DOING. Cognizant is taking this security incident very seriously. We have been cooperating with the Federal Bureau of Investigation in connection with their investigation of the cyber criminals responsible for the attack. In addition to quickly containing the incident, we are also taking various steps to further improve Cognizant's overall security posture.

WHAT YOU CAN DO. While we have no reason to believe your personal information has been misused, to assist you and consistent with certain laws, we are providing you with the following information about general steps that you can take to protect against potential misuse of personal information.

As a precaution, we have arranged for you, at your option, to enroll in a complimentary 12-month credit and dark web monitoring service provided by ID Experts, which also includes identity theft insurance coverage and managed identity restoration services. You have until September 18, 2020 to activate this complimentary service by using the following activation code: **[Enrollment Code]**. This code is unique for your use and should not be shared. To enroll, go to <https://ide.myidcare.com/cognizant> or call 833-579-1114.

FOR MORE INFORMATION. Please know that we are truly sorry for inconvenience or concern this incident may cause you. Please do not hesitate to contact us at 833-579-1114 if you have any questions or concerns. We have also prepared a list of frequently asked questions which you may find helpful and which can be accessed online at <https://ide.myidcare.com/cognizant>.

Sincerely,

Becky Schmitt

Becky Schmitt
Chief People Officer

ADDITIONAL INFORMATION

You should always remain vigilant for incidents of fraud and identity theft, including by regularly reviewing your account statements and monitoring free credit reports. If you discover any suspicious or unusual activity on your accounts or suspect identity theft or fraud, be sure to report it immediately to your financial institutions.

In addition, you may contact the Federal Trade Commission (“FTC”) or law enforcement, including your Attorney General, to report incidents of identity theft or to learn about steps you can take to protect yourself from identity theft. To learn more, you can go to the FTC’s website, at www.consumer.gov/idtheft, or call the FTC, at (877) IDTHEFT (438-4338) or write to Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580.

You may also periodically obtain credit reports from each nationwide credit reporting agency. If you discover information on your credit report arising from a fraudulent transaction, you should request that the credit reporting agency delete that information from your credit report file. In addition, under the federal Fair Credit Reporting Act (“FCRA”), you are entitled to one free copy of your credit report every 12 months from each of the three nationwide credit reporting agencies. You may obtain a free copy of your credit report by going to www.AnnualCreditReport.com or by calling (877) 322-8228. You may contact the nationwide credit reporting agencies at:

Equifax (800) 685-1111 P.O. Box 740241 Atlanta, GA 30374-0241 Equifax.com/personal/ credit-report-services	Experian (888) 397-3742 P.O. Box 9701 Allen, TX 75013 Experian.com/help	TransUnion (888) 909-8872 Fraud Victim Assistance Division P.O. Box 2000 Chester, PA 19022 TransUnion.com/credit-help
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You also have other rights under the FCRA. For further information about your rights under the FCRA, please visit: http://files.consumerfinance.gov/f/201410_cfpb_summary_your-rights-under-fcra.pdf.

In addition, you may obtain additional information from the FTC and the credit reporting agencies about fraud alerts and security freezes. You can add a fraud alert to your credit report file to help protect your credit information. A fraud alert can make it more difficult for someone to get credit in your name because it tells creditors to follow certain procedures to protect you, but it also may delay your ability to obtain credit. You may place a fraud alert in your file by calling just one of the three nationwide credit reporting agencies listed above. As soon as that agency processes your fraud alert, it will notify the other two agencies, which then must also place fraud alerts in your file. In addition, you can contact the nationwide credit reporting agencies at the following numbers to place a security freeze to restrict access to your credit report:

- (1) Equifax – (800) 685-1111
- (2) Experian – (888) 397-3742
- (3) TransUnion – (888) 909-8872

You will need to supply your name, address, date of birth, Social Security number and other personal information. After receiving your request, each credit reporting agency will send you a confirmation letter containing a unique PIN or password that you will need in order to lift or remove the freeze. You should keep the PIN or password in a safe place.

IF YOU ARE AN IOWA RESIDENT: You may contact local law enforcement or the Iowa Attorney General’s Office to report suspected incidents of identity theft. You can contact the Iowa Attorney General at:

Office of the Attorney General
1305 E. Walnut Street
Des Moines, IA 50319
(515) 281-5164
<http://www.iowaattorneygeneral.gov/>

IF YOU ARE A MARYLAND RESIDENT: You may obtain information about avoiding identity theft from the FTC or the Maryland Attorney General's Office. These offices can be reached at:

Federal Trade Commission
Consumer Response Center
600 Pennsylvania Avenue, NW
Washington, DC 20580
(877) IDTHEFT (438-4338)
<http://www.ftc.gov/idtheft/>

Office of the Attorney General
Consumer Protection Division
200 St. Paul Place
Baltimore, MD 21202
(888) 743-0023
www.oag.state.md.us

IF YOU ARE A NEW YORK RESIDENT: You may obtain information about security breach response and identity theft prevention and protection from the FTC or from the following New York state agencies:

Federal Trade Commission
Consumer Response Center
600 Pennsylvania Avenue, NW
Washington, DC 20580
(877) IDTHEFT (438-4338)
www.consumer.gov/idtheft

New York Attorney General
Consumer Frauds &
Protection Bureau
120 Broadway, 3rd Floor
New York, NY 10271
(800) 771-7755
www.ag.ny.gov

New York Department of State
Division of Consumer Protection
99 Washington Avenue
Suite 650
Albany, New York 12231
(800) 697-1220
www.dos.ny.gov

IF YOU ARE A NORTH CAROLINA RESIDENT: You may obtain information about preventing identity theft from the FTC or the North Carolina Attorney General's Office. These offices can be reached at:

Federal Trade Commission
Consumer Response Center
600 Pennsylvania Avenue, NW
Washington, DC 20580
(877) IDTHEFT (438-4338)
www.consumer.gov/idtheft

North Carolina Department of Justice
Attorney General Roy Cooper
9001 Mail Service Center
Raleigh, NC 27699-9001
(877) 566-7226
<http://www.ncdoj.com>

IF YOU ARE A RHODE ISLAND RESIDENT: We are notifying approximately 34 individuals residing in Rhode Island in connection with this incident. You may contact state or local law enforcement to determine whether you can file or obtain a police report relating to this incident. In addition, you can contact the Rhode Island Attorney General at:

Office of the Attorney General
150 South Main Street
Providence, Rhode Island 02903
(401) 274-4400
<http://www.riag.ri.gov/>