

## Secure remote access and support | TeamViewer

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118,115 reviews



3,649 reviews

**TR** TrustRadius

2,714 reviews



11,513 reviews

## **TeamViewer DEX Essentials means proactive IT**

Real-time visibility, actionable insights, and automation built for tomorrow.



### **Real-time visibility**

Monitor real-time and historical data across your endpoint environment.



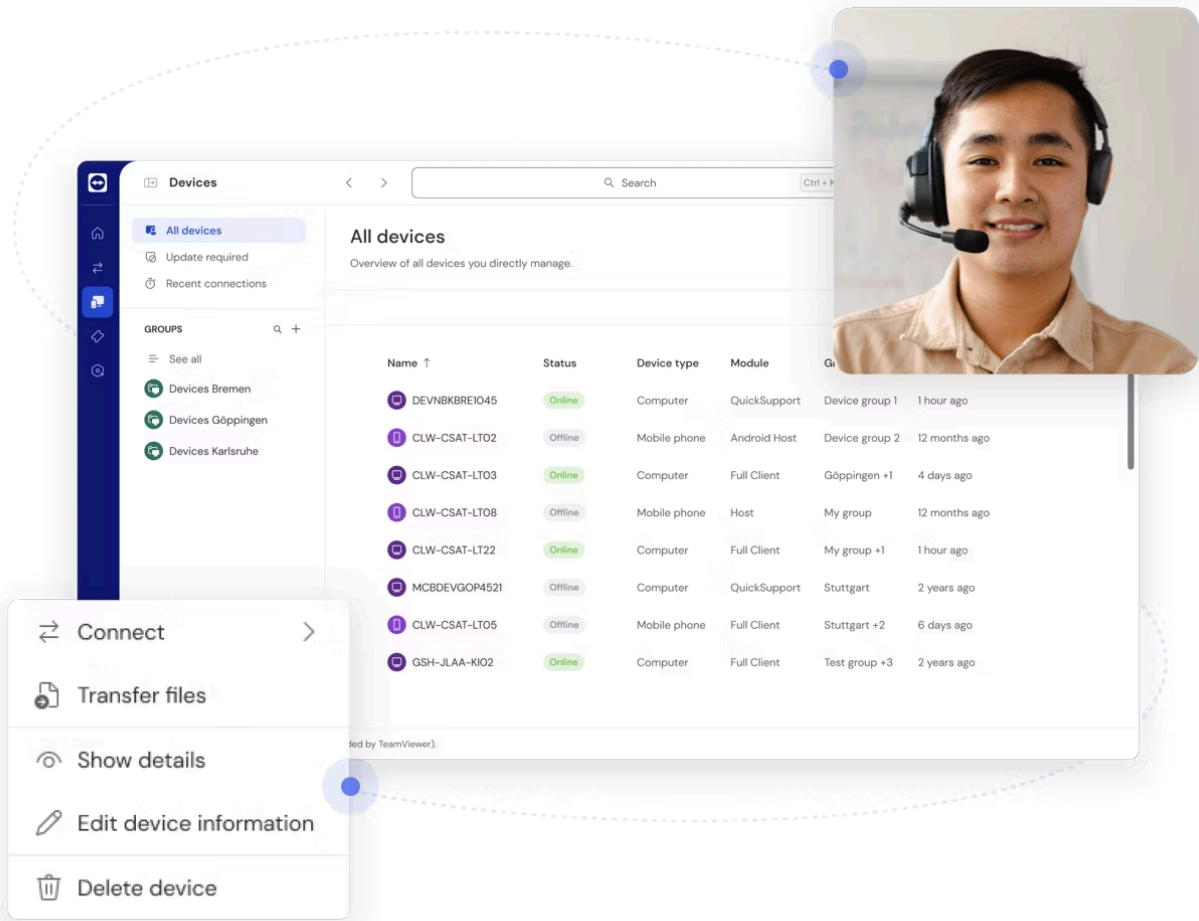
### **Actionable insights**

Get insights across performance, applications, operating systems, security, and networking categories.



### **Automated remediation**

Reduce manual workload by automating recurring fixes.



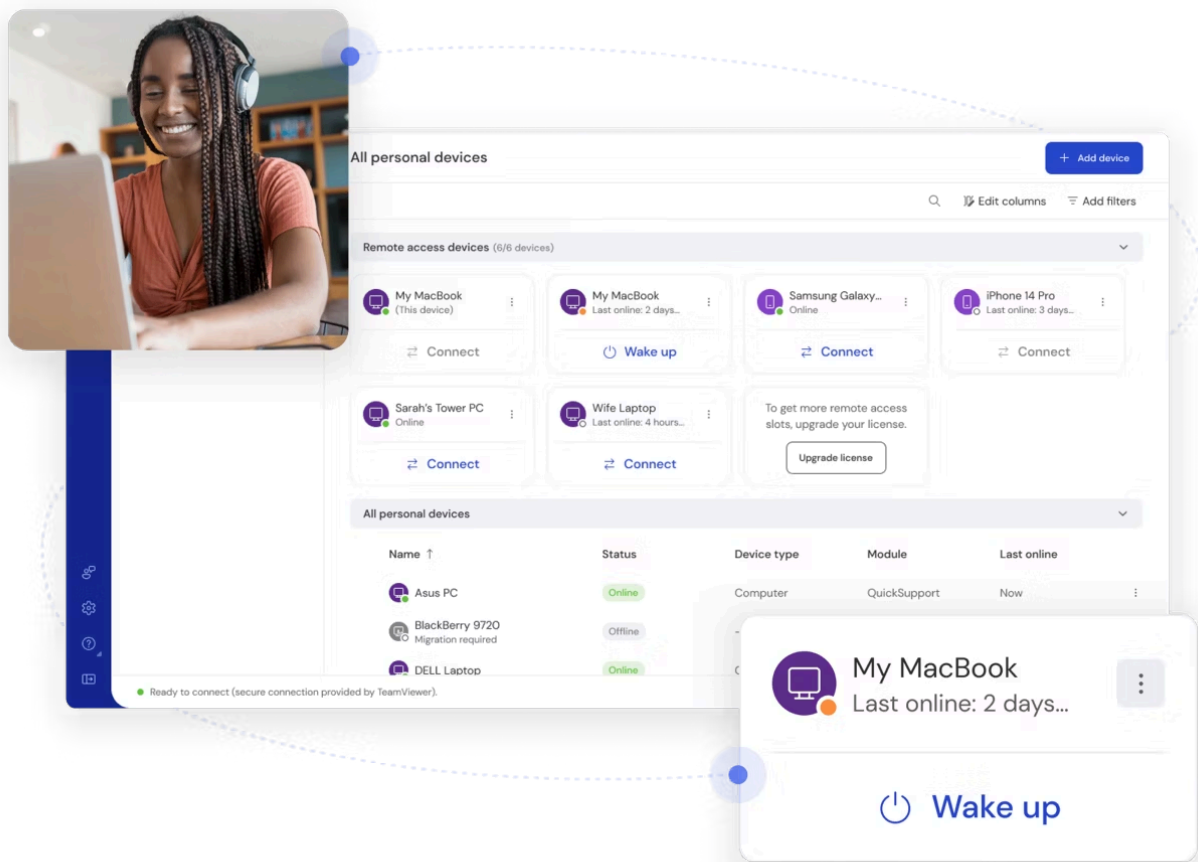
## Remote support

### Fast remote support for IT professionals and teams

Tech defects, system errors, and software queries result in costly downtime, but even if IT issues are unavoidable, slow response times are not.

With TeamViewer Remote, you can securely connect to your IT systems from any location to provide seamless support in an instant.

Use AI-powered capabilities to help your IT support teams work smarter and more efficiently.



## Remote access and work

### Work from home with remote access to the devices and servers you need

Remote access removes the barrier of location, allowing you to run server maintenance from home, investigate a system error on the train, or anything in between.

With TeamViewer Remote, your devices, files, and applications are just a few clicks away, so you can stay productive wherever you are. Access remotely and securely — all without a VPN.

### Fewer tickets, faster fixes

TeamViewer ONE unifies remote access, monitoring, and automation so lean teams can prevent tickets, automate tasks, and deliver better support.

### Feature spotlight

Whether you need to maintain a lifeline to the office while traveling, reduce travel and costs associated with in-person support, or work closely with remote team members, **TeamViewer Remote** offers secure, efficient, and easy-to-use features designed to catapult your productivity and increase customer satisfaction.

[Explore all features](#)



## Better together

Enhance your TeamViewer Remote subscription with our powerful add-ons for monitoring, managing, and protecting your entire IT ecosystem.



### **Asset Management**

[Gain instant visibility into your IT systems with asset tracking and management.](#)



### **Mobile Device Management**

[Onboard, manage, and monitor mobile devices in your company.](#)



### **Device Monitoring**

[Prevent unnecessary downtime and ensure your IT systems are stable, secure, and always running smoothly.](#)



### **Endpoint Protection**

[Protect your devices wherever they are with next-gen cyber defense against viruses, zero-day exploits, ransomware, and more.](#)

Remote management

### **Remote monitoring and management (RMM) for speedy and efficient IT support**

Know more about your devices — manage, monitor, and protect them. Supercharge your help desk by providing proactive IT support instead of just reacting to service calls. Gain more visibility into your managed devices by monitoring critical aspects and receiving alerts as soon as your attention is required. Deploy and patch third-party applications and keep operating systems up-to-date to provide a healthy IT infrastructure.

- [Learn more](#)

Remote AR assistance

### **Solve your hardware problems with augmented reality**

Get 360° support and solve your IT or operational problems by combining TeamViewer Remote with Assist AR's visual assistance. When problems arise in your company's software or hardware, the on-site worker can connect to one or more experts who can visually guide them to solve the problem using only a smartphone. Avoid travel costs while streamlining your processes and increasing customer satisfaction.

- [Learn more](#)

**With new features and a fresh look, the trusted remote access and support platform is now better than ever.**

### **TeamViewer for non-profits and education**

TeamViewer is dedicated to working with non-profit and educational organizations. Here's how:



### **Remote support for far-reaching devices**

From Hamburg to Namibia—with TeamViewer, the Steps for Children team can ensure all devices and systems are up to date and operational, helping volunteers focus on the tasks that matter most.

[Read more](#)



**Enabled learning—anytime, anywhere**

To deliver exceptional education, Edith Cowan University (ECU) relies on exceptional IT support. With TeamViewer, ECU can provide remote support to 3,700 staff members and 31,000 students across four campuses.

[Read more](#)

## Why choose TeamViewer Remote?



### Enterprise-grade security

TeamViewer is secured by end-to-end 256-bit AES encryption, two-factor authentication, and other industry-grade security features, such as conditional access, SSO, and much more.



### Cross-platform

TeamViewer leaves the competition behind covering the highest combined total of 127 manufacturers for mobile devices, operating systems, and embedded devices on the market today.



## Best performance

TeamViewer’s global access network will provide you with the best possible connection, so you can enjoy immersive remote access and support sessions with fast transfer speeds and high image quality.

## See what our customers have to say

“TeamViewer is an essential tool for our IT support team at Specsavers. Thanks to its remote support functionalities, our team can connect to and service all our stores from a single point.”

Spotlight

## Customer success

**Experience award-winning software for secure remote access and support**

**SPRING 2026**



**Leader**



**SPRING 2026**



**Leader**

**MID-MARKET**



**SPRING 2026**



# **Leader**

**SMALL BUSINESS**





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**Unlock all TeamViewer features for 14 days.**

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Source: <https://www.teamviewer.com/en/products/teamviewer/>